BEFORE THE IDAHO PUBLIC UTILITIES COMMISSION

IN THE MATTER OF THE INVESTIGATION)	
OF ATLANTA POWER COMPANY'S RATES) CASE NO. ATI	-E-03-1
AND CUSTOMER SERVICE.)	
) NOTICE OF EX	KTENDED
) COMMENT/PH	ROTEST
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) NOTICE OF PI	J BLIC
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	ORDER NO. 2	9257

On September 11, 2000, the Commission received a petition from residents of Atlanta, Idaho, enumerating their concerns about the electric service being provided by Atlanta Power Company. The petition requested "a formal investigation into the reliability of electrical service for the Atlanta townsite." At the Commission's direction, Staff processed the customer complaints on an informal basis and worked with the Company and its customers. This resulted in several improvements and a report detailing Staff's findings. On April 10, 2003, the Commission issued a Notice of Proposed Order in this docket, to which customers, Staff and the Company responded by filing comments.

In its May 1, 2003 Comments, Staff requested the opportunity to respond directly to customers in writing regarding issues raised in the comments. Staff further asked that the Commission schedule a public workshop in Atlanta so that Staff may discuss its response and/or resolve any remaining customer concerns in person. Because a formal hearing takes testimony but does not allow the Commission or Staff to respond to customer questions, the Commission believes customers may prefer the "question and answer" workshop format to that of a formal hearing. We also believe that many of the issues raised by Atlanta customers can be addressed in detail by Commission engineers, accountants and consumer assistance Staff familiar with this case.

NOTICE OF EXTENDED COMMENT/PROTEST DEADLINE NOTICE OF PUBLIC WORKSHOP ORDER NO. 29257 In this second Notice, the Commission schedules a public workshop in Atlanta on June 28, 2003 and extends the comment/protest deadline to July 22, 2003 to allow customers the opportunity to file additional comments or further protest the use of Modified Procedure after attending the public workshop.

NOTICE OF PUBLIC WORKSHOP

YOU ARE FURTHER NOTIFIED that the Commission has scheduled a **public** workshop regarding the issues in Case No. ATL-E-03-1 on <u>SATURDAY</u>, <u>JUNE 28</u>, <u>2003</u>, <u>AT 1:00 P.M. AT THE ATLANTA ELEMENTARY SCHOOL IN ATLANTA, IDAHO</u>. The public workshop will offer Atlanta Power customers an opportunity to meet with the Commission Staff to ask questions and receive information. Customers, local government leaders, and other interested persons are encouraged to attend.

YOU ARE FURTHER NOTIFIED that the parties participating in the workshop may offer to settle some or all of the issues to be discussed at the workshop.

NOTICE OF EXTENDED COMMENT/PROTEST DEADLINE

YOU ARE FURTHER NOTIFIED that the deadline for filing written comments or protests with respect to the Application and the Commission's use of Modified Procedure in Case No. ATL-E-03-1 is extended to **Tuesday**, **July 22**, **2003**. Persons desiring a formal hearing in addition to the public workshop must specifically request a hearing in their written protests or comments.

YOU ARE FURTHER NOTIFIED that if no additional written comments or protests are received within the deadline, the Commission will consider the matter on its merits and enter its Order without a formal hearing. If additional comments or protests are filed within the deadline, the Commission will consider them and in its discretion may set the matter for hearing or may decide the matter and issue its Order on the basis of the written positions before it. IDAPA 31.01.01.204.

YOU ARE FURTHER NOTIFIED that written comments concerning Case No. ATL-E-03-1 should be mailed to the Commission and Atlanta Power Company at the addresses reflected below.

NOTICE OF EXTENDED COMMENT/PROTEST DEADLINE NOTICE OF PUBLIC WORKSHOP ORDER NO. 29257 COMMISSION SECRETARY IDAHO PUBLIC UTILITIES COMMISSION PO BOX 83720 BOISE, IDAHO 83720-0074

Street Address for Express Mail:

472 W WASHINGTON ST BOISE, ID 83702-5983 LYNN STEVENSON ATLANTA POWER COMPANY 319 RIVER ROAD BLISS, ID 83314

These comments should contain the case caption and case number shown on the first page of this document. Persons desiring to submit comments via e-mail may do so by accessing the Commission's home page located at www.puc.state.id.us. Click the "Comments and Questions" icon, and complete the comment form, using the case number as it appears on the front of this document. These comments must also be sent to the Applicant at the address listed above.

ORDER

IT IS HEREBY ORDERED that the foregoing scheduling be adopted.

DONE by Order of the Idaho Public Utilities Commission at Boise, Idaho this 4th day of June 2003.

PAUL KJELLANDER, PRESIDENT

MARSHA H. SMITH, COMMISSIONER

DENNIS S. HANSEN, COMMISSIONER

ATTEST:

Commission Secretary

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NOTICE OF EXTENDED COMMENT/PROTEST DEADLINE NOTICE OF PUBLIC WORKSHOP ORDER NO. 29257